

Profile



SUE O. STEPHENSON

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Sue Stephenson, a hotel executive with twenty-five years experience in the hospitality industry, relocated from England to the United States in 1991 to join The Ritz-Carlton Hotel Company, LLC. The company, which is headquartered in Chevy Chase, Maryland, currently manages eighty-five hotels and resorts and forty-two clubs and residences across the United States, Caribbean, Europe, Asia and the Middle East.

From 2001 to 2006, Sue was the Senior Vice President, Human Resources. In this role, she worked closely with the Corporate Executive Committee as the company undertook a global expansion. Sue provided leadership and strategic direction to a human resources organization that is committed to the delivery of service excellence through innovative and sustainable human resources approaches.

In 2006, Sue assumed the leadership of The Ritz-Carlton social responsibility program, [Community Footprints®](#). Reporting to the President & Chief Operations Officer, Hervé Humler, Sue is charged with expanding the company's global efforts through a series of multi-faceted initiatives focused on child well-being, hunger and poverty relief, and environmental responsibility. In 2013, The Ritz-Carlton received the prestigious Corporate Engagement Award of Excellence from the Points of Light Institute for the "Unique Design and Exceptional Results" of the Community Footprints program.

Sue spearheaded the development and launch of [Succeed Through Service®](#), a skills-based volunteer program designed to engage and inspire at-risk students in underserved communities. The curriculum, developed in partnership with America's Promise Alliance, takes Ritz-Carlton employees into the classrooms to teach valuable life and career skills and introduce them to the importance of giving back to their community. To date, Succeed Through Service has impacted the lives of over 15,000 children around the world. To expand the scope and reach of the program, the [Succeed Through Service Toolkit](#) has been made available on an open source, non-proprietary basis so that others will be inspired – and most importantly, well equipped – to help young students flourish. In 2014, the Succeed Through Service program was recognized by the Corporation for National and Community Service and MENTOR: the National Mentoring Partnership as the "Most Robust and Comprehensive National Youth Mentoring Program".

Currently, Sue is serving as one of two private sector representatives on the Executive Committee of Impact 2030, a global collaboration that is being developed between the United Nations and the business sector. The Initiative is designed to marshal the power of corporate employee volunteering to accelerate achievement of the UN Post-2015 Sustainable Development Goals. Impact 2030 will be launched at the United Nations in September 2015 in conjunction with the ratification of the UN Post-2015 Sustainable Development Goals by the UN General Assembly.

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