Title Business Systems Analyst (IT)

About the Organization
Virginia Premier Health Plan, Inc. (VPHP) is a Health Maintenance Organization which began operations as a full service Medicaid HMO in 1995. VPHP partnered with Virginia Commonwealth University Health System to meet the needs of underserved and vulnerable populations in Virginia by delivering quality driven, culturally sensitive, and financially viable healthcare. Owned by the Virginia Commonwealth University Health Services, VPHP currently serves approximately 145,843 members.

Virginia Premier operates in over 80 counties in Virginia. The corporate office is located in Richmond, VA with satellite offices located in Harrisonburg, Roanoke, Bristol and Virginia Beach.

At VPHP, we are committed to recruiting, employing and retaining individuals who will endorse our philosophy of providing the best service available to our members, providers, vendors and internal customers. We offer competitive salaries, generous benefits, and a great work environment.

We hope that you will take the time to explore the great opportunities we have to offer.

Location Richmond

Description

The Business Systems Analyst II position involves maintaining the organization's core applications and the support of its end users. This position will also be responsible to the stakeholders of the application which includes members of the organization, through consulting, assisting with design issues, and technical problem solving. This position will also be responsible for planning, and developing enhancements to the application by working with developers.

• Providing extensive support to various departments by gathering business requirements, assessing needs, and designing new IT solutions to improve business efficiency and productivity.

• Working with client teams to implement new solutions and understand the business.
• Work closely with developers and end users to ensure technical compatibility and end user satisfaction.

• Assess the needs of the end user and translate them into program requirements.

• Reviews and edits requirements, specifications, business processes and recommendations related to proposed solution

• Ensures issues are identified, tracked, reported on and resolved in a timely manner.

Position Requirements

• Bachelors Degree in Computer Science, Business Administration, Information Systems or related field

• Telephony application and fax server support experience required

• Proficient knowledge of Microsoft Office products

• Project Management software

• Experience in supporting end-users in a corporate environment

• Excellent written and oral communication skills

• Documentation and requirements gathering experience
• Minimum of two years working in Information Systems

• PMP, Six Sigma, or Business Systems Analyst Certification a plus

VAPremier Health Plan offers generous benefits, tuition reimbursement, competitive salary and great team environment. Veterans encouraged to apply.

Exempt/Non- Exempt

Exempt

Full-Time/Part Full-Time

-Time

Shift  Days

Close Date:

This position is currently accepting applications.

Apply Now

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